



8 April 2014

Mr David Murray AO
Chairman
Financial System Inquiry
The Treasury
Langton Crescent
Parkes ACT 2600

By email: fsi@fsi.gov.au

Attention: Head of Secretariat

Dear Mr Murray,

The submission of the Financial Ombudsman Service to the inquiry is attached.

If you have any questions about the submission, please contact our Policy Manager, Carolyn Bruns, on (03) 9613 7389 or at cbruns@fos.org.au.

Yours sincerely

Shane Tregillis
Chief Ombudsman